

## What are support measures?

- Someone to listen to you;
- Direct you to people who can help;
- Advice on the law and Social Services;
- How to help yourself;
- Making your home safer.

## Who do we help?

- The person/s causing harm and their family;
- The person/s being harmed and their family;
- Vulnerable groups in the community;
- Business and community members.

## Who are the Safer Communities Partnership?

The North Norfolk Safer Communities Partnership is made up of many agencies, some of which you will recognise below. We work together, where appropriate, according to the needs of the individual to make sure the right support is given to all involved in anti-social behaviour. This includes the person causing ASB, the victim and anyone else affected by the ASB.



If you would like this leaflet in large print, audio, Braille, alternative format or in a different language please call the ASB Team on 01263 513811.

# Don't forget ....



## dealing with anti-social behaviour in North Norfolk

## Legal definition of anti-social behaviour (ASB)

The law says that anti-social behaviour is when a person “has acted in a manner that caused, or was likely to cause harassment, alarm or distress to someone not of their household.”

## Anti-social behaviour, what's that?

The sort of behaviour that can affect communities:

- Verbal abuse, intimidation and harassment;
- Drunken and violent behaviour;
- Graffiti and vandalism;
- Persistent and excessive noise;
- Environmental crime such as fly tipping, littering, abandoned cars, dog fouling and raves.

## Who can be affected?

Anti-social behaviour can be committed by an individual or a group towards anyone within a community, including businesses and property.

## How can you help?

- You can speak to the people yourself and calmly explain how you feel;
- You could write to the people and keep copies of the letters;
- Keep notes of all events that occur, including date, time, people present, what was done or said and how it made you feel;
- Contact your Neighbourhood Policing Team at your local Police station for advice;
- Please remember you must be prepared to make statements and if necessary attend court.

The Partnership may not be able to help you unless you are prepared to help yourself.

## Who else can you call?

- Neighbourhood Policing Team  
0845 456 4567
- Environmental Protection  
01263 516085
- Anti-social Behaviour Unit  
01263 516139/516207
- If you rent your property you should also contact your landlord.

## How ASB is dealt with in North Norfolk

