

# Environmental Health Scores on the Doors



**Eating out?  
Before you fork out  
check out...**

## **Food Hygiene Ratings**



To find the star rating of your chosen venue in  
North Norfolk, visit:

[www.northnorfolk.org](http://www.northnorfolk.org)

or

[www.scoresonthedoors.org.uk](http://www.scoresonthedoors.org.uk)

or TEXT:

**SOTD**, followed by **business name** and  
**location** to **60060**

For more information contact Environmental Health, North Norfolk District Council  
Holt Road, Cromer, Norfolk NR27 9EN Telephone 01263 516008

# How our food hygiene rating scheme works

All food premises are given a score after their routine inspections. Some elements of that score are used to calculate the star rating which can range from no star to five stars.



These elements are:



**Food Hygiene and Safety**, including food handling practices and temperature control.

**Structure and cleaning**, including cleanliness, layout of premises, condition of the structure, lighting, ventilation, facilities.

**Confidence in management**, including the business's willingness to act upon and implement previous advice, its current attitude towards improving standards, and the implementation of a satisfactory food safety management system, such as 'Safer Food Better Business'.

These three elements are used because the business has direct control over them. Each element is given a score based on the standards at the time of the inspection. The three scores are then added together to get the star rating.

## Star rating

★★★★★

★★★★★

★★★

★★

★

0 star

## Overall level of compliance

Excellent

Very good

Good

Fair

Poor

Needs major improvement



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