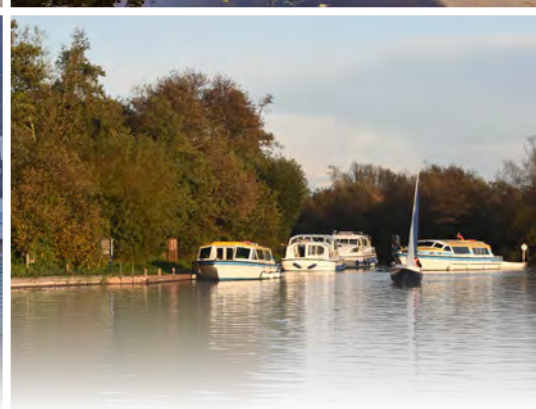
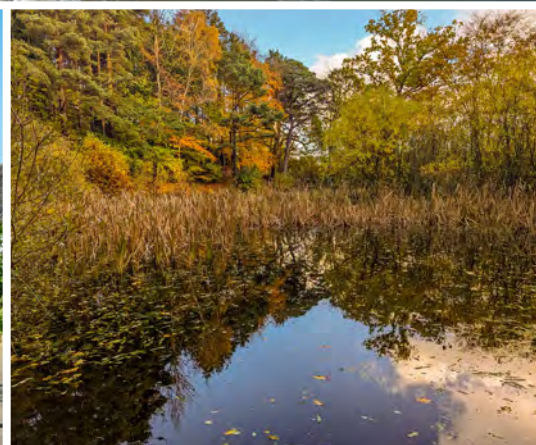


Outlook

Local government reorganisation What it means for North Norfolk



NORTH
NORFOLK
DISTRICT
COUNCIL

SUMMER 2025

The future of Local Government

Chief Executive Steve Blatch said:

"I would actively encourage all of you to engage with our conversation about the future of local government services across Norfolk by visiting www.futurenorfolk.com or by scanning the QR code featured at the bottom of this page.

"Devolution and local government reorganisation is a once-in-a-generation change which will impact the structure and delivery of public services in Norfolk.

"Six of the county's eight current councils (including North Norfolk District Council) have agreed that People, Place and Progress should be the founding principles of three new unitary councils for the County - each being big enough to deliver, but close enough to residents and communities to reflect local needs, priorities and opportunities in the years ahead.

"Let us know what is important to you and what you want from your council in the future."



Key Dates Timeline

15-19 September

Special Full Council to sign off unitary proposal submission

26 September 2025

Submission of full business cases to Government

Early 2026

Government announces unitary model for Norfolk

May 2027

Likely date for elections to shadow authorities

1 April 2028

Anticipated first day of new unitary Councils



Baroness Taylor (centre, left), Housing, Communities and Local Government Parliamentary Under-Secretary, met recently with NNDC to discuss local issues

Your council at North Norfolk and five other councils in the county support a three unitary model for the future of local government in our area. You can find out more about our proposals for this historic change by scanning the QR code or by visiting www.futurenorfolk.com



Your views really matter to us so please fill in the survey on the website to tell us what you think!



A message from the Leader

Welcome to this edition of the North Norfolk District Council Outlook magazine. At this time, NNDC and all of Norfolk's councils are working towards the submission of proposals for the reorganisation of local government.

The Government wishes to see the existing District and County Councils in England replaced with fewer unitary councils. What this will likely mean is there will be as few as one, and as many as three, new local authorities across Norfolk, providing services such as social care, highways, collection of waste and recycling, planning and housing.

We, alongside the majority of Norfolk's councils, support three unitary councils across Norfolk to achieve the best possible levels of representation over a large rural area for our villages, coastal and market towns.

We certainly have concerns about representation over such a significant geography, and to what extent our communities will have a voice among larger communities across Norfolk.

Whilst we recognise the potential for a unitary council for Greater Norwich, which is currently constrained with much of the business and housing development occurring outside of the 1970's boundaries - which in turn is affecting decision-making and limiting growth - we do not currently see the same opportunity for the rest of rural and coastal Norfolk.

We are also deeply concerned about the future funding and provision of our discretionary assets and services, which include important facilities such as Cromer Pier, our swimming pools, open spaces, including locations such as Holt Country Park, and public toilets, which are all important to our communities and the North Norfolk economy.

We are now working to try and secure the future of these for the longer term, with a variety of different plans and outcomes likely to emerge.

We have also raised the question of the future of coastal protection management responsibilities and adaptation where our work has continually been of national significance, although the Government's Devolution White Paper made no mention of this vital service provided by coastal authorities.

Besides this, the most significant change in local government in over 50 years, life goes on and council services must continue as normal. We are also continuing to progress many projects such as the Mundesley Coastal Scheme, and we are delighted to showcase those recently completed including another modern and inclusive public toilet facility at Albert Street in Holt, the Cromer Pier Pavillion Theatre Dressing Rooms - and the return of our blue flag beaches all detailed in this edition.

As you can see, your councillors are working to achieve the best possible solution for our district via the local government reorganisation process - while ensuring our 'business as usual' activity continues to see high standards of delivery and support for our residents and other stakeholders.

It's a challenging balance but one I believe our councillors and officers have risen to. We will continue, as always, to put the needs of North Norfolk first in all that we do on your behalf.



Cllr Tim Adams
Leader of the Council

QR CODES: Throughout this magazine, we have used QR codes to share links to our website that can give you more information about the topics we have covered.

To use the QR codes, simply use the camera on a smartphone to scan the QR code.

Your phone will then give you a link to click on which will open up the specific webpage.

If you would prefer not to use the QR codes, we have also written the link to the webpage that will take you to the same place on the website.

Housing for the community, by the community

In Swanton Novers, a collective of residents formed a Community Land Trust to deliver local housing, for people with a connection to the village or immediate area.

The Swanton Novers Community Land Trust took guardianship of the land, donated by Lord Deval Astley. Working with the Council and Broadland Housing Association, construction has begun to build seven new affordable homes.

Community Led Housing is where local residents, working with the Council, landowners and developers, deliver affordable housing for local people and take a lead role in that process for their community.

The Council is very keen to work with more communities across North Norfolk to deliver housing in this way, creating genuinely affordable homes to meet housing need for local people.



Swanton Novers

The Council is always keen to hear from landowners who may be able to help communities by offering up land for local homes - or private landlords to come forward to provide homes for local people in housing need.

Any landowners who are interested can contact Anna Clarke by emailing anna.clarke@north-norfolk.gov.uk

Landlords with available homes can contact our Housing Team by emailing housing@north-norfolk.gov.uk

For more information about Rural Exception Sites, please visit www.north-norfolk.gov.uk/rural-exception-housing-schemes



Stalham

Local homes to meet local need

Through our housing delivery partners, the Council continues to develop new affordable homes in North Norfolk to meet the local demand, for local people.

Broadland Housing Association are building 15 new affordable homes in West Beckham and Salthouse, which will be available this summer, and let to households with a local connection to the immediate area.

They also have planning permission for 10 affordable homes in Little Snoring, which are for households with a local connection.



Salthouse

Through Medcentres and Housing 21, 61 new Extra Care affordable rented apartments will be available in Stalham.

These independent living homes for older residents are expected to be completed in Spring 2027, with 43 one-bed and 18 two-bed apartments available to residents aged 55 or over. The scheme is funded by Homes England, Norfolk County Council and North North District Council.



Through a special partnership, Flagship Housing and Homes for Wells delivered 12 new affordable homes in Warham.

Flagship Housing are also delivering 24 affordable houses on the West Wood development in Sheringham, and 23 new rented affordable homes in Walcott.

Construction has also begun this year on 47 properties in Bacton, with a mix of affordable rented and shared ownership, allowing local people to step onto the property ladder.

Flagship Housing are also proposing to build 26 new affordable homes in Ludham.



Warham

National Coastal Practitioners Conference comes to North Norfolk

Each year, the Environment Agency and Coastal Group Network host the Coastal Practitioners Conference. This year it was held in the Pavilion Theatre on the fantastic Cromer Pier in the sunshine, with visits to Happisburgh, Mundesley, Bacton and Trimmingham.

The annual conference was attended by around 200 delegates from a range of organisations that have a role in managing the coast around the country, including coastal management teams from various councils, Environment Agency employees, and public sector organisations.

The conference provides a valuable space to create and maintain professional networks, build skills and share learning.

This year, North Norfolk District Council shared learning from Coastwise about preparing for coastal erosion, presented examples of where we have improved sea defences at Bacton, Mundesley and Cromer, as well as early career development opportunities in coastal management.



COASTWISE

Did you know that Coastwise is working with church authorities to better understand policy and legislation around graveyards that are at risk of being lost to erosion?

Investigations will inform the future of how graveyards continue to be used and how they can be sensitively managed when they face loss due to coastal erosion.

Did you know that the Norfolk Museums Service works with over 50,000 school children a year across East Anglia?

The Norfolk Museums Service is partnering with Coastwise to include learning about our eroding coast through the fossils, historic change and geology.

Did you know that there are no insurance policies that cover coastal erosion?

Coastwise is working with insurance experts and national policy makers to identify and explore if erosion could be covered by insurance.

Did you know that you can check the erosion risk in your community and local area?

Earlier this year the Environment Agency updated the erosion risk maps for the UK. It shows the erosion risk areas in North Norfolk and the rest of the UK, based upon historic erosion rates and climate change scenarios.

Check coastal erosion risk for an area in England by visiting www.gov.uk/check-coastal-erosion-management-in-your-area

Coastwise is a DEFRA/Environment Agency-funded initiative to help communities learn how to better prepare for coastal erosion. For more information visit www.north-norfolk.gov.uk/coastwise

Cromer and Mundesley coastal schemes complete

Over 2024 and early 2025, major coastal engineering works were delivered in both Mundesley and Cromer, extending protection to over 600 homes and properties from coastal erosion.

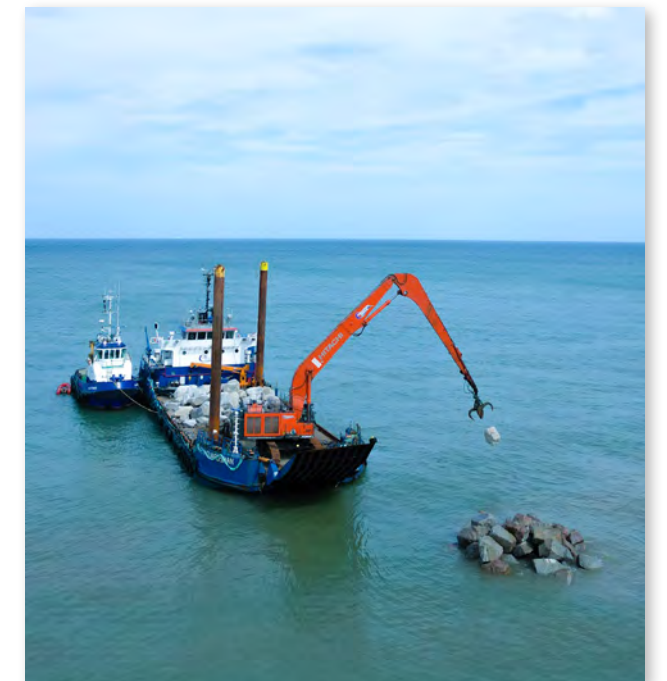
The Cromer scheme was completed at the end of 2024 and we are delighted to confirm successful completion of its Mundesley counterpart.

21,000 tonnes of rock were dropped onto Mundesley beach and positioned to disperse the energy from the waves and protect the sea wall. This helps to prevent beach lowering and reduce the amount of beach pebbles that land on the promenade during storms.

In these locations, existing concrete sea walls were reinforced with new concrete encasement and sheet piles.

The works were popular, with many visitors marvelling at the 'dance' performed by diggers on the beach.

The two schemes received approximately £25 million of funding in total and were undertaken by contractor Balfour Beatty, who contributed over £400,000 to the local economy through employment, supply chain and supporting local initiatives. The two schemes have been recognised with national awards - the Considerate Contractors Bronze Award, the SCAPE Award, and the Back to Basics Award. Both schemes are currently being nominated for other national awards.



Cllr Harry Blathwayt, portfolio holder for Coast, said:



"These coastal schemes are a massive feat of civil engineering and a huge undertaking for a coastal authority.

The protections delivered here will support Cromer and Mundesley for years to come."



North Norfolk Annual Business Forum

North Norfolk District Council successfully hosted the North Norfolk Annual Business Forum on 25 March in the beautiful setting of Holkham Estate.

Representatives from a wide range of businesses across the district gathered for this free event where they networked with other businesses and key business support providers, heard inspiring talks, participated in interactive sessions and learnt about future events and funding opportunities available in North Norfolk.

Peter Mitchell, Managing Director for Holkham Estate, spoke about the challenges and successes of adapting their business model to the changing business landscape. He noted the importance of creating a vibrant and loyal workplace culture, and the importance of embracing change while working with the local community.

Attendees were invited to share their experience of trading in North Norfolk in the current business climate.



89% were optimistic or very optimistic about the next five years



80% planned to expand or grow their businesses

Participants at the event shared their ideas about what support they would like to see for local businesses; key factors included access to funding and more networking opportunities.



Vital tourism support in our district

Tourism is vital to the North Norfolk economy and helps sustain community facilities and infrastructure throughout the year.

North Norfolk District Council therefore works closely with local not-for-profit organisation Visit North Norfolk (VNN) to develop and promote our spectacular year-round destination.

VNN responds to data on visitor trends, and the identified needs of local businesses, to develop marketing campaigns that maximise the value of tourism to the area.

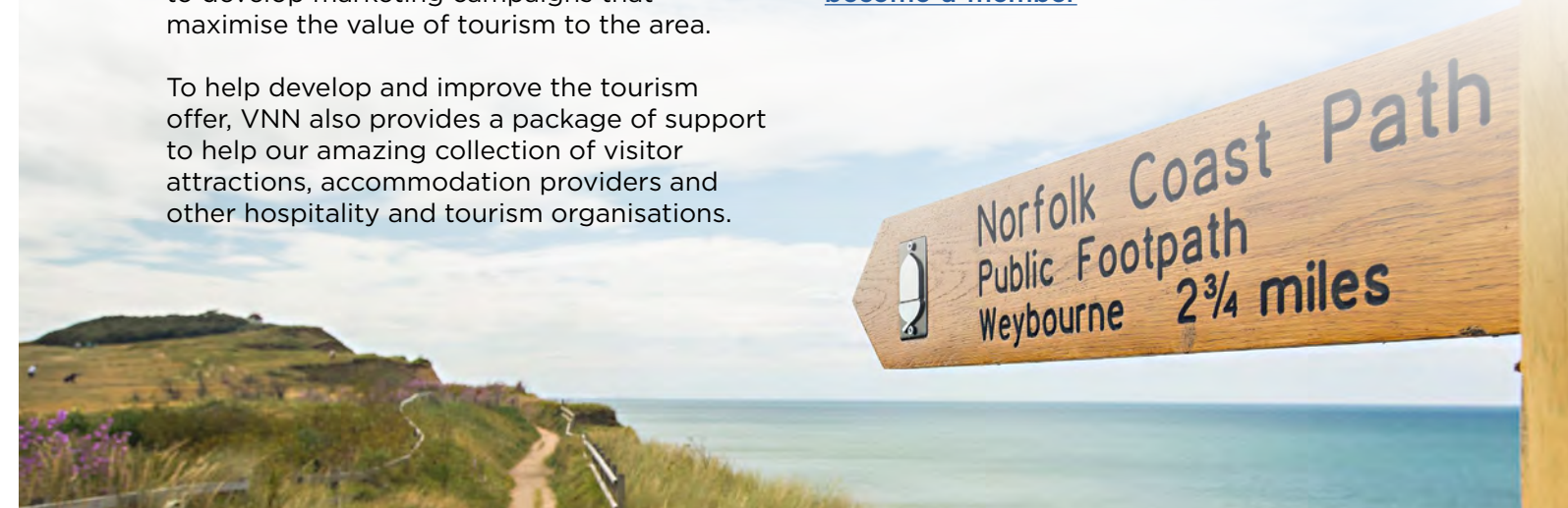
To help develop and improve the tourism offer, VNN also provides a package of support to help our amazing collection of visitor attractions, accommodation providers and other hospitality and tourism organisations.

It hosts a vibrant website, with fabulous video content and listings for local businesses and information about what's on.

For more information please scan the QR code or visit www.visitnorthnorfolk.com



VNN Members can get free entry to the 2025 Tourism Conference in Autumn - to become a VNN member and get your free place visit www.visitnorthnorfolk.com/information/become-a-member



Join our next Cultural Partnership Workshop

North Norfolk District Council held its first Cultural Partnership Workshop to discuss sector specific support and engagement. It is hoped that a newly created Cultural Partnership will take forward some of the great suggestions and actions discussed.

A follow-up meeting will take place at North Walsham's New Stages Theatre on 17 September 2025. You can reserve your free place by visiting investnorthnorfolk.eventbrite.com

Cllr Liz Withington, Portfolio Holder for Community, Leisure and Outreach, commented:



"After engaging with local artists and organisations, it was clear that bringing everyone together was essential to strengthen this vital part of our tourism economy. It was fantastic to see the enthusiasm for building a collaborative arts and cultural network."



invest north norfolk

Invest North Norfolk is the Council's digital hub for businesses and community groups in North Norfolk, with information about business events, grants and support, commercial business space, apprenticeships, workshops and more.

To hear some inspiring stories from local businesses and to find out what support is available for businesses, scan the QR code or visit invest.north-norfolk.gov.uk



New monthly newsletter for businesses launched

To keep up with the latest business support updates, upcoming events and the latest grant and funding opportunities please sign up to the monthly newsletter - 'INN The Know'. To sign up, scan the QR code or visit mailchi.mp/north-norfolk.gov.uk/invest-north-norfolk





New plans for unused plot at North Lodge Park

Following public engagement, the Council will be applying for planning permission to build a car park on the unused concrete area at North Lodge Park. The car park will have 40 spaces, electric vehicle charging points, accessible parking and could generate up to £120,000 in income per year. The Council plans to ringfence up to £50,000 of this income annually, to re-invest back into the park, helping to support businesses in the east end of Cromer and secure the future of North Lodge Park for years to come.

New public toilets open in Albert Street, Holt

The old toilet block has been demolished and replaced with new facilities which are water efficient, energy efficient and accessible with a Changing Places facility, the seventh provided by the Council across its principal towns.

Daniel King, Assistant Director of Finance and Assets said:



"We're delighted to see the completion of the new toilet facilities at Albert Street, which mark a significant improvement for both residents and visitors to Holt."

"The new conveniences not only replace what was lost but provide a modern, accessible, and environmentally sustainable solution."

"This investment reflects our commitment to inclusive infrastructure and the continued enhancement of our town centres."

Curtain goes up on theatre improvements

Backstage at The Pavilion Theatre on Cromer Pier has undergone a full refurbishment, delivering much needed improvements.

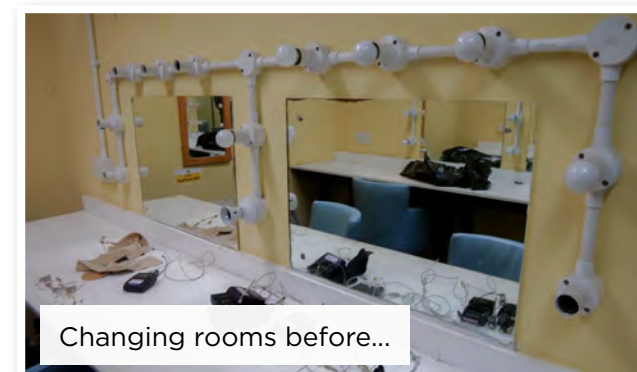
The dressing rooms, kitchen and bathroom facilities and theatre staff offices had not been refurbished in over twenty years and needed significant repairs and investment.

The old cramped, cold and dilapidated dressing rooms have been replaced with roomier facilities, which are properly heated and insulated, and feature acoustic bi-fold doors, allowing the three rooms to open up into one or two larger rooms, or partially opened to maintain privacy and still allow performers to communicate with one another.

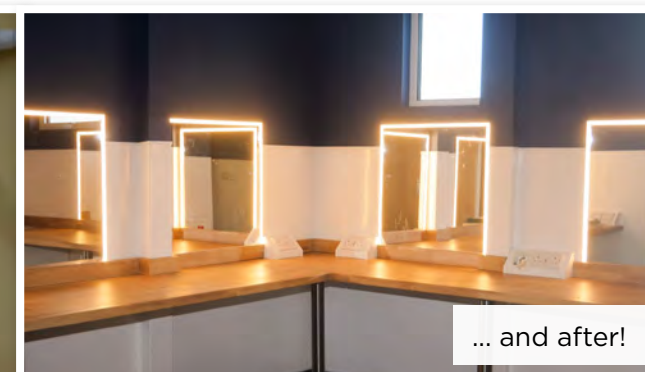
Each room is also synchronized to the stage through screens and speakers.



The introduction of a wheelchair accessible lift to the stage means that Cromer Pier can also accommodate performers with limited mobility, and an accessible changing room and shower room has been fitted next to the stage.



Changing rooms before...



... and after!



How our teams put people first

In today's challenging times, our People Services teams are taking a holistic resident-first approach, working together to build resilient, supported communities by:

- Delivering proactive welfare benefit take-up
- Promoting financial wellbeing
- Strengthening community connections
- Helping people stay healthy and safe in their homes

Listening to residents, we adapt our services to meet changing needs and empower people to live safer, healthier, and more independent lives. By putting people first, we're not just responding to challenges, we're building stronger communities and a brighter future.

Tackling homelessness and rough sleeping

The Council is currently reviewing the Homelessness and Rough Sleeping Strategy to reflect the significant challenges and changes in recent years. Since 2019, the number of people struggling to access good quality, secure, and affordable housing has increased sharply. Homelessness has risen across North Norfolk and, as a result, this remains a major area of focus and expenditure for the Council.

While progress has been made expanding our services to meet growing needs, there's still more to be done. As part of the strategy review, we will consult residents, community groups, and partners to gather views and lived experiences. Your input will help shape our priorities for the next five years.

Our experienced Community Connectors are now delivering targeted Community Outreach, with a renewed focus on:

- Preventing homelessness
- Promoting health and wellbeing
- Reducing health inequalities

By working closely with residents and local partners, the team ensures people get the right support early—before issues become crises.

If you or someone you know could benefit from this support, please get in touch: community.outreach@north-norfolk.gov.uk

Community radio with community support

Did you know there are over 90 episodes of the Community Connectors show available? A whole host of organisations and community groups have featured on our show at Poppyland Radio, such as the RNLI, Age UK Norfolk and Norfolk Rivers Trust!

The Community Connectors show airs every Monday at 3pm on Poppyland Radio, covering themes and topics, such as mental health, domestic abuse, cost of living and much more.

To listen to episodes, scan the QR code or find the show via www.poppylandradio.co.uk/shows/community-connectors



"All of our radio shows contain not only inspiring conversations and experiences, but also an eclectic and inspiring variety of songs, so do listen in and enjoy them."

Catherine van Battum, Health and Communities Team Leader and Radio Host

Stay well: Visit our health and wellbeing webpage

Our health and wellbeing webpage is a one-stop shop for information about support available across the district.

Over 80% of our survey respondents said that being outside in nature was most beneficial to their mental health.

North Norfolk has many beautiful beaches, country parks, rivers and footpaths.

From nature to volunteering, for any ages, you can find opportunities or support via www.north-norfolk.gov.uk/healthandwellbeing



Help is on hand if you don't feel safe at home

Everyone should be able to feel safe and happy in their home, but for some, home is a stressful or dangerous environment. Domestic abuse can impact anyone and can take many forms, such as coercive control or financial abuse.

If you are experiencing domestic abuse, or have concerns over your safety please do reach out to any of the support services that are available across Norfolk.

The Council is a Domestic Abuse Housing Alliance accredited organisation and can offer support to enable households that are

experiencing domestic abuse to remain in their home.

Support is available across Norfolk - please visit www.north-norfolk.gov.uk/domestic-abuse

The Sanctuary Scheme allows people to stay in their homes with additional security measures, including cameras, lights, door and window locks.

If you would like to find out more about the Sanctuary Scheme, please visit www.north-norfolk.gov.uk/sanctuaryscheme

Creating safe and accessible homes

Everyone deserves to live in a home that is safe, comfortable, and accessible.

Through Disabled Facilities Grants, residents with disabilities can maintain independence and dignity with essential home adaptations.

Last year, the Integrated Housing Adaptations Team (IHAT) supported over 220 households, delivering improvements such as accessible bathrooms, stairlifts, ramps, and kitchen modifications—allowing people to live safely and confidently in their own homes.

This work makes a life-changing difference every day, helping residents remain independent where they feel most at home.

To find out more, please visit www.north-norfolk.gov.uk/dfg



Emergency help when it's needed the most

The Household Support Fund offers crucial relief when it matters most, whether it's a broken boiler in winter or a sudden loss of income.

In total, over £175,000 has been distributed across 1,350 North Norfolk households, supporting with essential costs like food, energy and urgent home needs.

This Department of Work & Pensions fund has enabled residents in difficult or dangerous personal circumstances, such as domestic abuse, to rebuild their lives thanks to the vital support the fund provides.

Some residents, when forced to leave their home without any belongings, have been able to access essentials such as clothing and

toiletries, enabling them to restore a sense of dignity and stability during an incredibly difficult time.

Cllr Wendy Fredericks, Portfolio Holder for Housing and People Services said:

"Funds like these enable residents to retain their dignity and keep day-to-day essentials going when they have urgent home needs or crisis. It's important that we're able to support them during what can be a very distressing and difficult time."



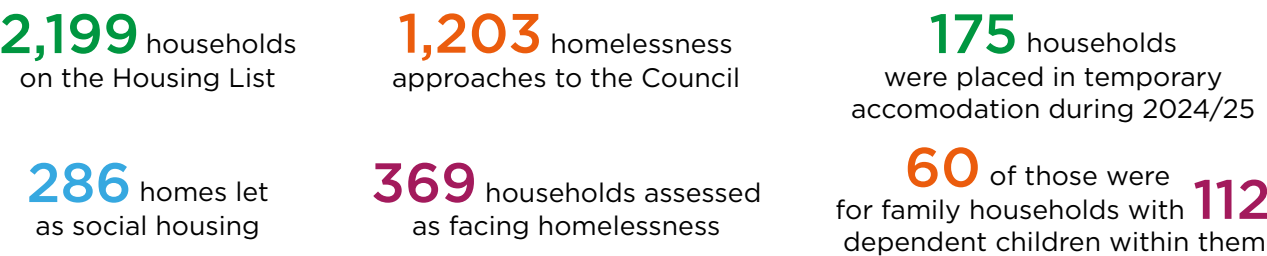
Finding temporary accommodation solutions

Councils have a duty to assess the needs of those presenting at risk of homelessness. When permanent accommodation cannot be found, nightly paid accommodation must be used. This is very expensive and the costs cannot be fully reclaimed from the government - last year, temporary accommodation costed the Council over £750,000.

The Council is purchasing and refurbishing properties to reduce the reliance on nightly paid accommodation. We now have 29 temporary accommodation homes to support people and will continue to acquire more.



NNDC Housing Options in numbers - 2024/25



New NNDC Chairman appointed

At North Norfolk District Council's Annual General Meeting, Cllr. Victoria Holliday stepped down as Chairman of the Council and Cllr. Peter Fisher was appointed as the Chairman for the 2025/26 year. Cllr Matthew Taylor was appointed as Vice-Chair.

Throughout the year, Cllr. Holliday has been actively engaging with community dementia groups across the district to personally thank the volunteers who dedicate their time and energy to supporting individuals with dementia and their carers.

Alongside meeting volunteers, Cllr. Holliday held a Dementia Networking Event to bring together groups and organisations working in the dementia care sector within North Norfolk.

We would like to thank Cllr. Holliday for her service and contributions to her chosen charities and the dementia care sector in the district, raising £5,000 in total.

Chairman Cllr. Peter Fisher's chosen charity is the Norfolk Charitable Trust. This charity

is committed to enhancing accessibility in North Norfolk for individuals with physical and mental disabilities. The Trust's services eliminate barriers that prevent individuals, their families and carers from enjoying the coast and countryside.

The Trust owns and operates the North Norfolk Wheelyboat "Poppy", which provides wheelchair-accessible ferry boat trips.



Development of Fakenham Leisure Centre to begin later this year

Planning permission has been granted for the development of Fakenham Leisure Centre, to extend the offering to include a 25-metre swimming pool and outdoor sports facilities.

The current facilities, owned by the District Council and operated by award-winning leisure partners Everyone Active, currently comprises of a sports hall, fitness suite, multi-use area, dance studio, changing rooms and reception area.

Construction of the new facilities is expected to begin before the end of 2025.

Cllr Tim Adams, Leader of the Council, said:

"This is a significant milestone towards the provision of modern swimming and leisure facilities in the growing town of Fakenham, and we continue to be grateful for the support of the community and Fakenham Town Council that has got us this far. We look forward to beginning this development later in the year"



Working towards a new Local Plan

The Council continues to work towards adopting a new Local Plan.

The Local Plan will guide and manage development in our District and will replace a document that was agreed in 2008. To comply with Central Government requirements, it will set out where at least 557 homes per year can be provided from now through to 2040.

In April, our Government appointed Planning Inspector held a number of hearing sessions to discuss and examine our draft Plan.

Following the hearing sessions, they advised us that with 'suitable Main Modifications' it should be possible for our Plan to be adopted later this year. We are currently working to

agree these modifications with the Planning Inspector and we will then consult on them for a six week period over the summer.

Following consultation the Council will send the comments received to the Inspector, who will then write to us setting out their 'final report' on our draft Local Plan.

We hope to be in a position where we can 'adopt' our new Plan by the end of 2025.

Details of the consultation process, including dates, will be set out on our website.

For up to date information on the draft Local Plan please visit www.north-norfolk.gov.uk/localplan

Communities creating a planning vision

There are now five completed Neighbourhood Plans in North Norfolk: Blakeney, Corpusty and Saxthorpe, Holt, Ryburgh and Wells-Next-the-Sea.

A Neighbourhood Plan allows a community to create a vision and planning policies for the use and development of land in a neighbourhood, such as where new homes and businesses can be built or how they look, taking into account local issues and

perspectives. These work alongside the emerging Local Plan. The Neighbourhood Plan process is led by the relevant Town or Parish Council and 10 other councils have formally advised the District Council that they are working on their own Plans.

We have organised a training session on the Neighbourhood Planning process for Town and Parish Councils in September 2025.



Scan the QR code below or visit www.north-norfolk.gov.uk/neighbourhood-plans to find out more

Generate your own energy with a solar discount!

As energy prices continue to rise, many homeowners are looking to reduce their energy costs and carbon footprint.

Installing solar panels and storage batteries can be a great investment, helping you save on energy bills. On average, North Norfolk residents who install solar panels and batteries would save up to one tonne of carbon from being emitted every year and save £1,000 a year on their energy bills.

As part of our goal to assist North Norfolk in reducing district wide emissions, we've partnered with MakeMyHouseGreen, a trusted scheme that's helped many homeowners successfully transition to solar.

We've secured a £500 discount on household solar installation through this scheme for our residents.

Under the Government's Smart Export Guarantee (SEG), you can get paid for any excess electricity your panels generate by selling it to the grid. Solar panels can also increase the value of your home by improving your EPC rating and offering energy savings to potential buyers.

To take the first step, talk to MakeMyHouseGreen to assess if solar is right for you, find out how much you'd save, and how much energy you could produce. There is no obligation to buy and you are encouraged to get quotes from other suppliers for comparison.



Scan the QR code below or visit www.makemyhousegreen.com/north-norfolk to find out more and start your journey to a greener home

For more energy saving tips, visit www.north-norfolk.gov.uk/energy-saving-tips



Eco-learning space

The Council has been successful in its application for a grant of £100,000 from Ørsted's Hornsea 3 Legacy Fund to use in Holt Country Park. The grant will help fund the development of a new indoor/outdoor community eco-learning space, with energy efficient insulation, a sedum roof and rainwater harvesting.

This will include learning stations to teach and promote sustainability, environmental impact and renewable energy production.

Nature Volunteering

Our amazing Muddy Boots volunteers regularly join us to assist the Rangers with woodland maintenance and conservation.

We would love to hear from any one interested in volunteering, learning about conservation and spend time in nature.

Anyone is welcome - our Muddy Boots sessions run every Wednesday at Holt Country Park, every Thursday at Pretty Corner Woods, Sheringham and every other Wednesday at Sadlers Wood, North Walsham. If you would like to join any of these sessions contact countryside@north-norfolk.gov.uk

Seeking park feedback

As part of our Green Flag award commitment to continual improvement in our woodland parks, we would love to hear your feedback!

We are always exploring ways to create the best experiences for residents and visitors alike.

To take the survey, scan the QR code or visit: bit.ly/m/NNDCCountryside



Exciting outdoor events for young people!



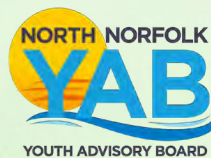
Green Futures is a year-long project funded by the North Norfolk Youth Advisory Board and delivers a variety of free-to-attend sessions for children and young people in the district, to provide hands-on learning opportunities and environmental education.

These free activities are for young people aged between 11-19 (or up to 25 for those with additional needs) and get them outside learning about nature, being active and getting creative in our wonderful woodlands.

The sessions are a chance to learn new skills in a screen-free environment and meet new people in a relaxed atmosphere, across Holt Country Park, Pretty Corner Woods and Sadlers Wood.



To see all the events or book a place, scan the QR code or visit: bit.ly/m/NNDCCountryside



Mundesley and Sea Palling regain Blue Flag status

Sheringham, West Runton, East Runton, Cromer, Mundesley and Sea Palling have all been awarded Blue Flag status for the 2025 season from the environmental charity Keep Britain Tidy.

Mundesley and Sea Palling have regained the award after losing their status in 2022.

Blue Flags and Seaside Awards are international awards, managed by Keep Britain Tidy.

To get either award, a beach must meet a certain set of criteria, including;

- Water quality and beach cleanliness - the Environment Agency regularly test bathing water.
- Water safety - the beaches are lifeguarded by the RNLI over the summer.
- Local amenities such as public transport and toilet provision.

Cllr Liz Withington, portfolio holder for Communities, Leisure and Outreach, said:



"Earning Blue Flag status is a proud moment for our coastal towns.

It's a mark of excellence that tells visitors our beaches are not only beautiful, but also clean, safe, and sustainably managed."



Time to recycle disposable vapes

The Government ban on single use or disposable vapes began on 1 June 2025. A disposable vape is classed as non-rechargeable or non-refillable and before the ban 1.3m were thrown away every week. Any disposable vapes must be disposed of safely at designated recycling points which are easily accessible across the district.

Disposable vapes contain a lithium battery, which is hard to separate from the single-use plastic casing which leaks harmful chemicals as it degrades.

Safely disposing of them at designated recycling points is essential. Vapes or lithium batteries in with your kerbside collection or street bins can cause fires.

This recently occurred on Serco's collection rounds, where a lithium battery was compressed inside the refuse vehicle, causing it to explode and set fire to the contents. Fortunately, the fire was detected early and the contents ejected, but Norfolk Fire & Rescue Service were still needed to extinguish the fire.

They can also cause fires or explosions at the disposal and treatment facilities. Vapes and Lithium batteries also impact recycling rates, both as contamination and if there is a fire in a load, the whole collection load must be

disposed of. This single incident costed the Council approximately £5,000 to re-collect the material in a new vehicle - this would be much higher if the vehicle was destroyed.



Where can I recycle them?

Anything with a plug, battery or cable can be reused or recycled - or if its serviceable, even fixed or upcycled.

Find out how to dispose of your old electricals (including vapes and lithium batteries) through www.recycleyourelectricals.org.uk and find your nearest recycling drop off.

Pitching in for a smart new playing surface

The project to deliver a new pitch for Cromer kicked off in March, after years of discussion to replace the old sand-based pitch.

North Norfolk's first 3G pitch, built to FIFA standards and located at Cromer Academy, will provide quality training and match facilities for local clubs to hire and will be utilized by the Academy during the school day.

It will be available to the community during evenings, weekends and school holidays alongside the other sports facilities on site, which include a sports hall and gym.

This project has been delivered between the Council, the Inspiration Trust, Norfolk Football Association and the Football Foundation, and will form part of the dual-use community sports centre offer at the site, operated on behalf of the Council by Everyone Active.



You can borrow litter picking equipment from us and we will arrange collection, like the Cubs and Rainbows did for their voluntary litter picks along the beach.

Contact litter.picking@north-norfolk.gov.uk if you would like to organise your own.



1st Cromer Rainbows



1st Rural Roughton Mill Cub Pack



Many residents may be spending the summer months gardening or tidying up outside. This may be the perfect time to get a garden waste bin, which is the most cost-effective way to dispose of garden waste. If you sign up now, or request another bin, payments will be pro-rata until the end of March 2026 - subscribers automatically renew in April.

Scan the QR code or visit www.north-norfolk.gov.uk/ordergardenbin to order your garden waste bin.



Your Vote Matters - Electoral Details

Postal Vote Renewal

Following the implementation of the Elections Act 2022 a postal voting arrangement cannot last longer than three years.

Postal voters who are required to reapply will have recently received an email or a letter inviting them to reapply, and are encouraged to respond to do so at the earliest opportunity.

The deadline to reapply is 31st January 2026 but we are inviting early responses as there are over 13,500 North Norfolk electors with postal vote arrangements that need to be renewed and we want to allow voters plenty of time to renew if they wish to do so.

This can be done online at www.gov.uk/apply-postal-vote or if you are unable to do this, you can contact the Electoral Services team in order to request a paper form by emailing electoralservices@north-norfolk.gov.uk

For further information about renewing your postal vote, please see our website at www.north-norfolk.gov.uk/renew-postal-vote

Annual Canvass 2025

The Annual Canvass of electors will begin again soon, and North Norfolk properties will receive a letter in late July/early August in order to check the names of eligible electors.

All households are required to report any changes from the details shown on the letter received. However, you may not need to respond if the details are correct.

Please check your letter as it will clearly show if you are required to respond even if the elector details shown are correct.



Keep up with Council business

Did you know you can watch all our public council meetings and committees online?

Details, agenda items and decisions about Council business can be found at modgov.north-norfolk.gov.uk

Public Meetings are live-streamed on our eDemocracy YouTube channel, visit www.youtube.com/@nndcedemocracy or scan the QR code!



Customer Services - Here to help

Since our last issue in November, our Customer Services team has assisted with over 37,000 customer enquiries, resolving over 73% of enquiries at the first point of contact.

Of those resolved, 93.7% of customers who completed our survey were satisfied with the helpfulness of the advisor and 91.6% were satisfied with the advice they were given. In the summer months, enquires can increase about anti-social behaviour, such as nuisance complaints, fly-tipping and dog fouling.

Submitting an enquiry can be done online 24/7 and ensures that all the relevant information is collected so that it can be progressed efficiently and in a timely manner. Over 70% of customer interactions with the Council are now completed online.

The ability to self-serve, at a time that is convenient to customers is invaluable. We also offer 24/7 support through our chatbot, Nelly, who is always on hand to point customers in the right direction.

By empowering self-service, we can reduce telephone wait times and free up face to face appointments for our most vulnerable residents, who need that extra support.

All enquires to the Council can be submitted here

Scan the QR code or visit www.north-norfolk.gov.uk/contact-us



Report a case of dog fouling

Scan the QR code or visit www.north-norfolk.gov.uk/report-dog-fouling



Report a case of fly-tipping

Scan the QR code or visit www.north-norfolk.gov.uk/report-fly-tipping



Report a nuisance

Scan the QR code or visit www.north-norfolk.gov.uk/report-a-nuisance



Report poor mobile coverage in Norfolk

Norfolk County Council commissioned an independent study to establish mobile data coverage across the County.

If you live in an area with poor phone service, you can report it to Norfolk County Council, who provide details around coverage from

four major providers; EE, O2, Three and Vodafone on an interactive map. The data submitted will be used to lobby mobile operators and OFCOM to improve services.

Report to Norfolk County Council via www.norfolk.gov.uk/mobilemap

You can keep up with news content, video and events coverage by following us on social media!

Follow us on socials via @northnorfolkdc - scan the QR code to find all our channels



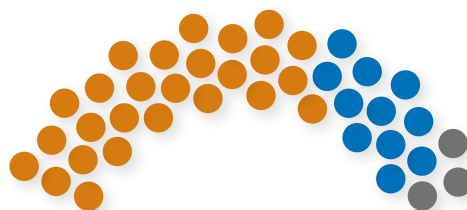
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Your NNDC Councillors

Find out who your local Councillor is by visiting:
www.north-norfolk.gov.uk/councillors

Make-up of the authority



Lib Dem - 26

Conservative - 11

Independent - 3



Pauline Porter
Bacton



Kim Toye
Beeston Regis & Runtons



Andrew Fletcher
Briston



Victoria Holliday
Coastal



Tim Adams
Cromer Town



Jill Boyle
Cromer Town



John Toye
Erpingham



Callum Ringer
Gresham



Luke Paterson
Happisburgh



Harry Blathwayt
Hickling



Martin Batey
Holt



Connor Rouse
Holt



Nigel Dixon
Hoveton & Tunstead



Gerard Mancini-Boyle
Hoveton & Tunstead



Christopher Cushing
Lancaster North



Jeremy Punchard
Lancaster South



Liz Vickers
Lancaster South



Wendy Fredericks
Mundesley



Paul Heinrich
North Walsham East



Kate Leith
North Walsham East



Mal Gray
North Walsham Market Cross



Don Birch
North Walsham West



Lucy Shires
North Walsham West



Angie Fitch-Tillett
Poppyland



Sarah Bütikofer
Priory



Roy Macdonald
Roughton



Liz Withington
Sheringham North



Philip Bailey
Sheringham South



Colin Heinink
Sheringham South



Adam Varley
St Benet



Kevin Bayes
Stalham



Matthew Taylor
Stalham



Mike Hankins
Stibbard



Andrew Brown
Stody



Emma Spagnola
Suffield Park



Nigel Housden
The Raynham



Peter Neatherway
Trunch



Tom FitzPatrick
Walsingham



Peter Fisher
Wells with Holkham



Saul Penfold
Worstead

Thank you for reading this edition

Outlook magazine is produced by North Norfolk District Council staff for the benefit of every resident in our District. If you have any ideas for future content or general feedback please email the Council's Communications Team via communications@north-norfolk.gov.uk

