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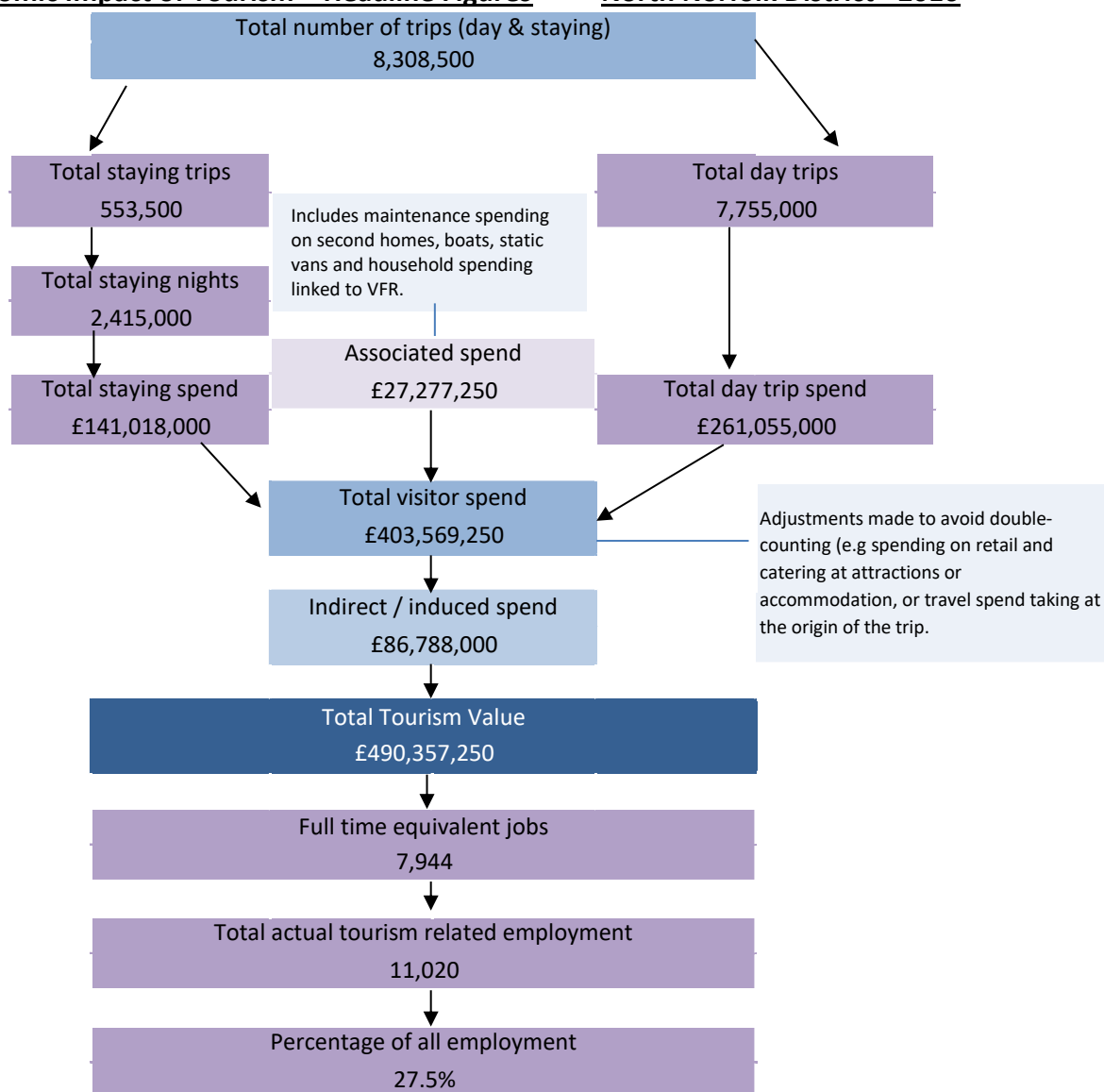
Destination Research
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Economic Impact of Tourism
North Norfolk District - 2016

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Economic Impact of Tourism – Headline Figures

North Norfolk District - 2016

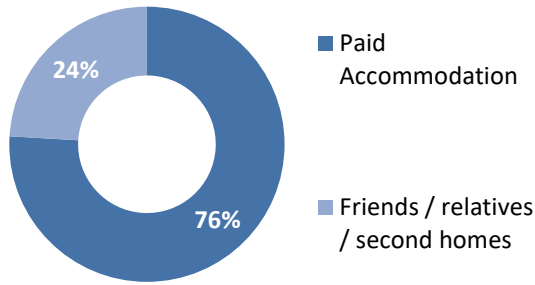


Economic Impact of Tourism – Year on year comparisons

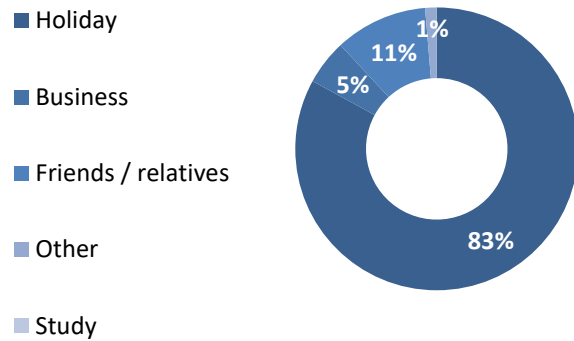
Day Trips	2015	2016	Annual variation
Day trips Volume	7,392,000	7,755,000	4.9%
Day trips Value	£259,487,000	£261,055,000	0.6%
Overnight trips			
Number of trip	558,700	553,500	-0.9%
Number of nights	2,383,000	2,415,000	1.3%
Trip value	£139,162,000	£141,018,000	1.3%
Total Value	£484,756,033	£490,357,250	1.2%
Actual Jobs	10,868	11,020	1.4%

	2015	2016	Variation
Average length stay (nights x trip)	4.26	4.36	2.3%
Spend x overnight trip	£ 248.95	£ 254.55	2.2%
Spend x night	£ 58.40	£ 58.39	0.0%
Spend x day trip	£ 35.10	£ 33.66	-4.1%

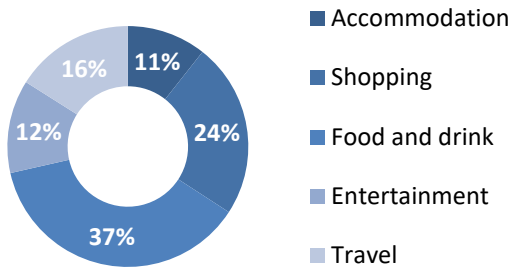
Type of Accommodation



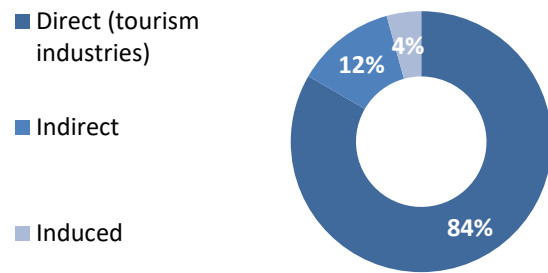
Trips by Purpose



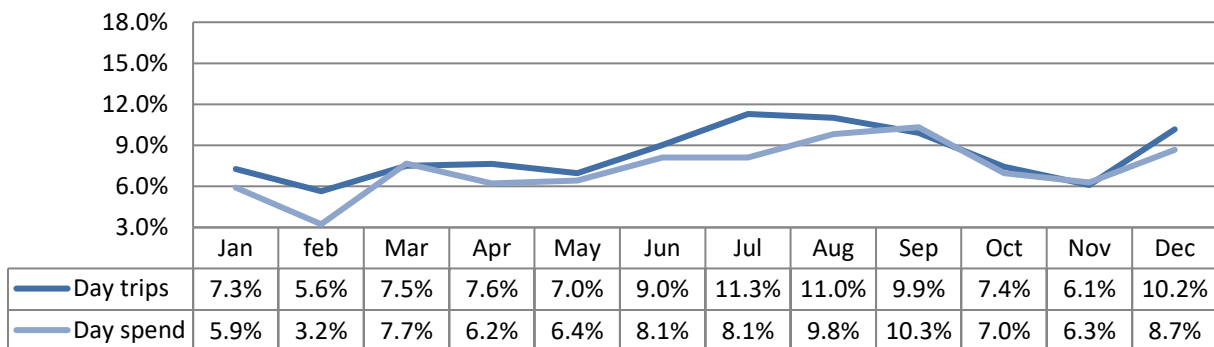
Breakdown of expenditure



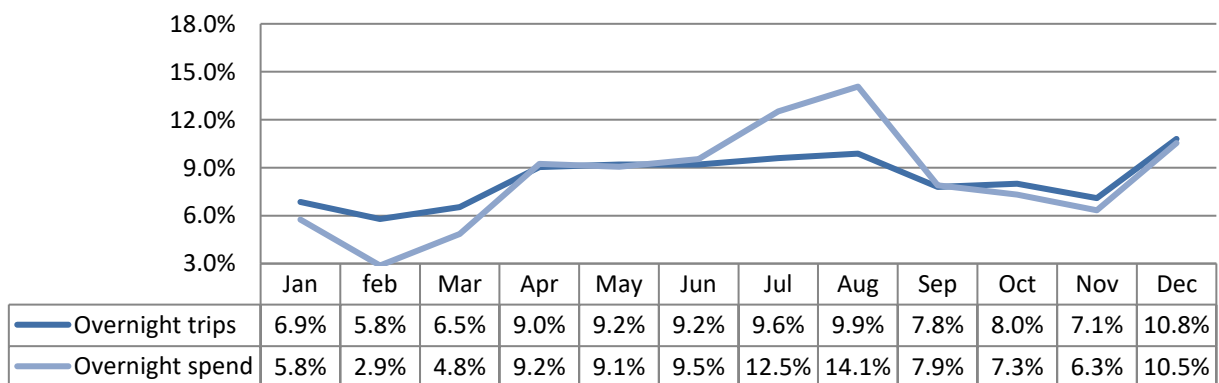
Type of employment



Seasonality - Day visitors



Seasonality - Overnight visitors



Contextual analysis

INTRODUCTION

This report examines the volume and value of tourism and the impact of visitor expenditure on the local economy in 2016 and provides comparative data against previously published data. The results are derived using the Cambridge Economic Impact Model under licence by Destination Research Ltd based on the latest data from national tourism surveys and regionally/locally based data.

CONTEXTUAL ANALYSIS

The three key surveys used to measure volume and expenditure from tourism trips are the GB Tourism Survey (for domestic overnight trips), the International Passenger Survey (IPS) for visits from overseas, and the BG Day Visitor Survey (GBDVS), which measures tourism day visits.

Domestic tourism

National Performance

In 2016, British residents took 99.3 million overnight trips in England, totalling 295 million nights away from home. The number of domestic trips was 4% lower than in 2014, and nights were down by 5% in 2015. Holiday Trips in England in 2016 increased by +2% compared to the same period last year, with 44.7 million trips recorded. Visits to friends and relatives decreased by -9% to 36.9 million. Business trips increased for the January to December period, up by +2% to 14.1 million.

Regional performance

The East of England region experienced a 3% drop in overnight trips during 2016. Bednights were up by 2% on 2015 and expenditure was up by 2%. This resulted in an increase in the average length of trips (the number of night per trip) from 2.9 nights per trip in 2015 to 3.2 in 2016.

The average spend per night was unchanged at £57.7 and the spend per trip was up from £165.60 in 2015 to £183.11 in 2016. The region received less visitors in 2016 than in the previous year. However, those who did visit stayed for longer, which resulted in an average greater expenditure levels per trip.

The GB Tourism Survey data is a key driver for the Cambridge model. However, it is not specifically designed to produce highly accurate results at regional level. In order to improve the accuracy of results we have applied a 3-year rolling average to this data to help smooth out short term market fluctuations and highlight longer-term trends.

Norfolk

Based on data for the period 2014-2016 the model assumes a 1% drop in domestic trips to Norfolk, 1% increase in visitor nights and 1% increase in direct expenditure when compared to the period 2013-2015.

Visits from overseas

National Performance

The number of visits in 2016 grew 4% to a record 37.6 million, after several years of growth since 2010. The number of visitor nights spent in the UK increased by 2% in 2016 to 277 million, with the average number of nights per visit declining at 7.4.

The value of spending increased by 2% to £22.5 billion. Average spend per visit was £599 in 2016, down from the peak of £650 per visit in 2013 and reflecting a lower spend per visit, due to shorter average length of stay.

Regional performance

The number of Overseas trips to the East of England in 2016 grew 10% to reach 2.4 million overnight trips. The total number of nights was down by 1.5% to 16.4 million. Spend was down by 11% to £854 million in 2016.

The International Passenger Survey (IPS) data is a key driver for the Cambridge model. However, as with the GBTS, it is not specifically designed to produce highly accurate results at regional level. In order to improve the accuracy of results we have applied a 3-year rolling average to this data to help smooth out short term market fluctuations and highlight longer-term trends. Based on data for the period 2014-2016 the model assumes that the number of overseas trips to the East region in 2016 was up by 6%. The total number of nights was up by 4%. Spend remain unchanged.

Norfolk

Based on data for the period 2014-2016 the model assumes that the number of overseas trips to Norfolk in 2016 was up by 3%. The total number of nights was up by 6%. Spend was up 4%.

Tourism Day Visits

National Performance

During 2016, GB residents took a total of 1,834 million Tourism Day Visits to destinations in England, Scotland or Wales, 3% up from 2015. Around £64 billion was spent during these trips, less than 1% up from 2015.

The largest proportion of visits were taken to destinations in England (1,557 million visits or 85% of the total). The distribution of expenditure during visits broadly reflects this pattern, with a total value of day trips to England totalling £53.5 billion (84%) of the total for GB).

Regional performance

During 2016, the volume tourism day visits in the East of England increased by 3% to 140 million with a 4% decrease in expenditure (down to approximately £3.5 billion). The Visits to Visitor Attractions Survey (2016) shows that the volume of visitors to fee paying attractions in the East was up by 5% between 2015 and 2016.

We have used changes in admission charges as well as gross revenue levels to estimate likely visitor expenditure levels. The results show an approximate 8% increase in admission fees and a 6% growth in gross revenue. However, not all areas experienced the same level of growth. Growth revenue was up 6% in coastal areas, 5% up in rural areas and 8% up in more urban areas.

Based on these results the model assumes day trips to be up 3% and expenditure to increase by approximately 4%, meaning that expenditure per trip has increased slightly 2015 and 2016.

Norfolk

The number of tourism day visits to Norfolk was up 3% on 2015. Spend was up 4%. Individual areas within Norfolk experienced different performance changes depending on they are predominantly coastal, rural or urban areas.

Volume of Tourism

Staying Visitors - Accommodation Type

Trips by Accommodation

	UK		Overseas		Total	
Serviced	92,000	18%	1,800	6%	93,800	17%
Self catering	74,000	14%	4,000	14%	78,000	14%
Camping	65,000	12%	1,400	5%	66,400	12%
Static caravans	105,000	20%	600	2%	105,600	19%
Group/campus	29,000	6%	4,400	15%	33,400	6%
Paying guest	0	0%	0	0%	0	0%
Second homes	23,000	4%	1,500	5%	24,500	4%
Boat moorings	20,000	4%	0	0%	20,000	4%
Other	19,000	4%	1,300	4%	20,300	4%
Friends & relatives	99,000	19%	13,400	46%	112,400	20%
Total	2016	525,000	29,000		554,000	
Comparison	2015	531,000	28,000		559,000	
Difference		-1%	4%		-1%	

Nights by Accommodation

	UK		Overseas		Total	
Serviced	220,000	10%	9,000	3%	229,000	9%
Self catering	360,000	17%	92,000	29%	452,000	19%
Camping	335,000	16%	7,000	2%	342,000	14%
Static caravans	527,000	25%	2,000	1%	529,000	22%
Group/campus	61,000	3%	88,000	28%	149,000	6%
Paying guest	0	0%	0	0%	0	0%
Second homes	88,000	4%	9,000	3%	97,000	4%
Boat moorings	89,000	4%	0	0%	89,000	4%
Other	121,000	6%	3,000	1%	124,000	5%
Friends & relatives	300,000	14%	105,000	33%	405,000	17%
Total	2016	2,100,000	315,000		2,415,000	
Comparison	2015	2,085,000	298,000		2,383,000	
Difference		1%	6%		1%	

Spend by Accommodation Type

	UK		Overseas		Total	
Serviced	£23,459,000	19%	£748,000	4%	£24,207,000	17%
Self catering	£23,864,000	19%	£6,024,000	34%	£29,888,000	21%
Camping	£16,867,000	14%	£354,000	2%	£17,221,000	12%
Static caravans	£23,247,000	19%	£202,000	1%	£23,449,000	17%
Group/campus	£4,621,000	4%	£4,838,000	27%	£9,459,000	7%
Paying guest	£0	0%	£0	0%	£0	0%
Second homes	£2,572,000	2%	£880,000	5%	£3,452,000	2%
Boat moorings	£10,387,000	8%	£0	0%	£10,387,000	7%
Other	£8,482,000	7%	£182,000	1%	£8,664,000	6%
Friends & relatives	£9,567,000	8%	£4,724,000	26%	£14,291,000	10%
Total	2016	£123,066,000	£17,952,000		£141,018,000	
Comparison	2015	£121,714,000	£17,448,000		£139,162,000	
Difference		1%	3%		1%	

Serviced accommodation includes hotels, guesthouses, inns, B&B and serviced farmhouse accommodation. Paying guest refers to overseas visitors staying in private houses, primarily language school students. Other trips includes nights spent in transit, in lorry cabs and other temporary accommodation.

Staying Visitors - Purpose of Trip

Trips by Purpose

	UK		Overseas		Total	
Holiday	446,000	85%	13,100	46%	459,100	83%
Business	27,000	5%	1,500	5%	28,500	5%
Friends & relatives	46,000	9%	12,600	44%	58,600	11%
Other	6,000	1%	1,300	5%	7,300	1%
Study	0	0%	0	0%	0	0%
Total	2016	525,000	28,500		553,500	
Comparison	2015	531,000	27,700		558,700	
Difference		-1%	3%		-1%	

Nights by Purpose

	UK		Overseas		Total	
Holiday	1,805,000	86%	122,000	39%	1,927,000	80%
Business	77,000	4%	12,000	4%	89,000	4%
Friends & relatives	203,000	10%	167,000	53%	370,000	15%
Other	15,000	1%	14,000	4%	29,000	1%
Study	0	0%	0	0%	0	0%
Total	2016	2,100,000	315,000		2,415,000	
Comparison	2015	2,085,000	298,000		2,383,000	
Difference		1%	6%		1%	

Spend by Purpose

	UK		Overseas		Total	
Holiday	£111,632,000	91%	£8,468,000	47%	£120,100,000	85%
Business	£5,097,000	4%	£918,000	5%	£6,015,000	4%
Friends & relatives	£5,108,000	4%	£7,659,000	43%	£12,767,000	9%
Other	£1,228,000	1%	£908,000	5%	£2,136,000	2%
Study	£0	0%	£0	0%	£0	0%
Total	2016	£123,066,000	£17,952,000		£141,018,000	
Comparison	2015	£121,714,000	£17,448,000		£139,162,000	
Difference		1%	3%		1%	

Day Visitors

Trips and Spend by Urban, Rural and Coastal Area

	Trips		Spend	
Urban visits	2,797,000		£108,877,000	
Countryside visits	3,038,000		£97,328,000	
Coastal visits	1,920,000		£54,850,000	
Total	2016	7,755,000	£261,055,000	
Comparison	2015	7,392,000	£259,487,000	
Difference		5%	1%	

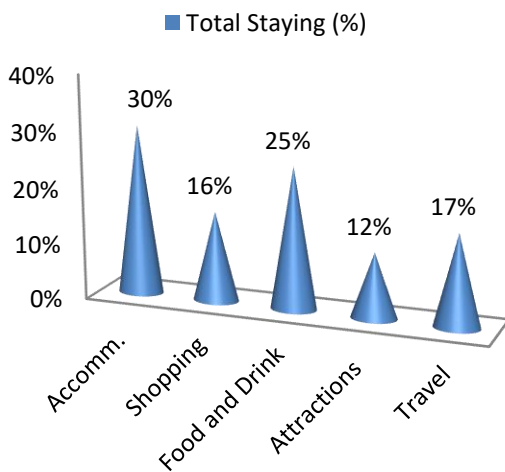
Value of Tourism

Expenditure Associated with Trips:

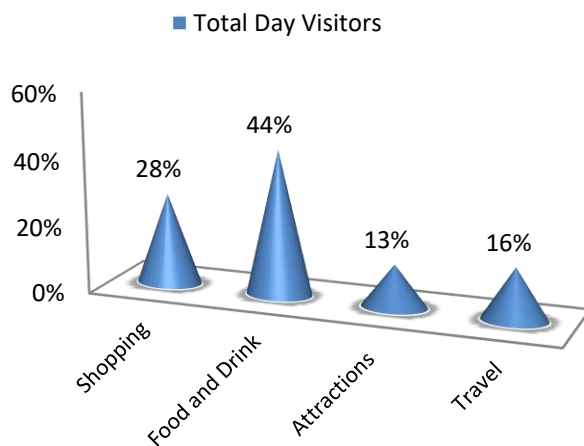
Direct Expenditure Associated with Trips

		Accomm.	Shopping	Food and Drink	Attractions	Travel	Total
UK Tourists		£37,961,000	£17,414,000	£31,550,000	£14,709,000	£21,432,000	£123,066,000
Overseas tourists		£4,804,000	£5,314,000	£4,195,000	£1,796,000	£1,843,000	£17,952,000
Total Staying		£42,765,000	£22,728,000	£35,745,000	£16,505,000	£23,275,000	£141,018,000
Total Staying (%)		30%	16%	25%	12%	17%	100%
Total Day Visitors		£0	£71,899,000	£114,163,000	£33,817,000	£41,176,000	£261,055,000
Total Day Visitors		0%	28%	44%	13%	16%	100%
Total	2016	£42,765,000	£94,627,000	£149,908,000	£50,322,000	£64,451,000	£402,073,000
%		11%	24%	37%	13%	16%	100%
Comparison	2015	£42,170,000	£94,904,000	£148,741,000	£47,744,000	£65,090,000	£398,649,000
Difference		1%	0%	1%	5%	-1%	1%

Breakdown of expenditure



Breakdown of expenditure



Other expenditure associated with tourism activity

Other expenditure associated with tourism activity - Estimated spend				
Second homes	Boats	Static vans	Friends & relatives	Total
£10,047,000	£767,125	£4,195,125	£12,268,000	£27,277,250

Spend on second homes is assumed to be an average of £2,100 on rates, maintenance, and replacement of furniture and fittings. Spend on boats assumed to be an average of £2,100 on berthing charges, servicing and maintenance and upgrading of equipment. Static van spend arises in the case of vans purchased by the owner and used as a second home. Expenditure is incurred in site fees, utility charges and other spending and is estimated at £2,100. Additional spending is incurred by friends and relatives as a result of people coming to stay with them. A cost of £185 per visit has been assumed

Direct Turnover Derived From Trip Expenditure

Business turnover arises as a result of tourist spending, from the purchase of supplies and services locally by businesses in receipt of visitor spending and as a result of the spending of wages in businesses by employees whose jobs are directly or indirectly supported by tourism spending.

		Staying Visitor	Day Visitors	Total
Accommodation		£43,480,000	£2,283,000	£45,763,000
Retail		£22,500,000	£71,180,000	£93,680,000
Catering		£34,673,000	£110,738,000	£145,411,000
Attractions		£17,090,000	£35,678,000	£52,768,000
Transport		£13,965,000	£24,705,000	£38,670,000
Non-trip spend		£27,277,250	£0	£27,277,250
Total Direct	2016	£158,985,250	£244,584,000	£403,569,250
Comparison	2015	£156,638,033	£242,646,000	£399,284,033
Difference		1%	1%	1%

Adjustments have been made to recognise that some spending on retail and food and drink will fall within attractions or accommodation establishments. It is assumed that 40% of travel spend will take place at the origin of the trip rather than at the destination.

Supplier and Income Induced Turnover

		Staying Visitor	Day Visitors	Total
Indirect spend		£24,871,000	£34,145,000	£59,016,000
Non trip spending		£5,456,000	£0	£5,456,000
Income induced		£17,481,000	£4,835,000	£22,316,000
Total	2016	£47,808,000	£38,980,000	£86,788,000
Comparison	2015	£47,094,000	£38,378,000	£85,472,000
Difference		2%	2%	2%

Income induced spending arises from expenditure by employees whose jobs are supported by tourism spend.

Total Local Business Turnover Supported by Tourism Activity – Value of Tourism

		Staying Visitor	Day Visitors	Total
Direct		£158,985,250	£244,584,000	£403,569,250
Indirect		£47,808,000	£38,980,000	£86,788,000
Total Value	2016	£206,793,250	£283,564,000	£490,357,250
Comparison	2015	£203,732,033	£281,024,000	£484,756,033
Difference		2%	1%	1%

Employment

Employment

The model generates estimates of full time equivalent jobs based on visitor spending. The total number of 'actual' jobs will be higher when part time and seasonal working is taken into account. Conversion of full time equivalent jobs into actual jobs relies on information from business surveys in the sectors receiving

Direct employment

Full time equivalent (FTE)						
	Staying Visitor		Day Visitor		Total	
Accommodation	876	33%	46	1%	922	15%
Retailing	226	8%	715	20%	941	15%
Catering	635	24%	2,029	55%	2,664	42%
Entertainment	328	12%	685	19%	1,013	16%
Transport	105	4%	187	5%	292	5%
Non-trip spend	505	19%	0	0%	505	8%
Total FTE	2016	2,676		3,661		6,337
Comparison	2015	2,636		3,613		6,249
Difference		2%		1%		1%
Estimated actual jobs						
	Staying Visitor		Day Visitor		Total	
Accommodation	1,296	34%	68	1%	1,364	15%
Retailing	339	9%	1,072	20%	1,411	15%
Catering	953	25%	3,044	56%	3,997	44%
Entertainment	462	12%	965	18%	1,428	16%
Transport	149	4%	263	5%	412	4%
Non-trip spend	576	15%	0	0%	576	6%
Total Actual	2016	3,775		5,413		9,188
Comparison	2015	3,720		5,344		9,064
Difference		1%		1%		1%

Indirect & Induced Employment

Full time equivalent (FTE)						
	Staying Visitor		Day Visitors		Total	
Indirect jobs		562		632		1,194
Induced jobs		324		90		413
Total FTE	2016	885		722		1,607
Comparison	2015	872		711		1,583
Difference		2%		2%		2%

Estimated actual jobs						
	Staying Visitor		Day Visitors		Total	
Indirect jobs		640		721		1,361
Induced jobs		369		102		471
Total Actual	2016	1,009		823		1,832
Comparison	2015	994		810		1,804
Difference		2%		2%		2%

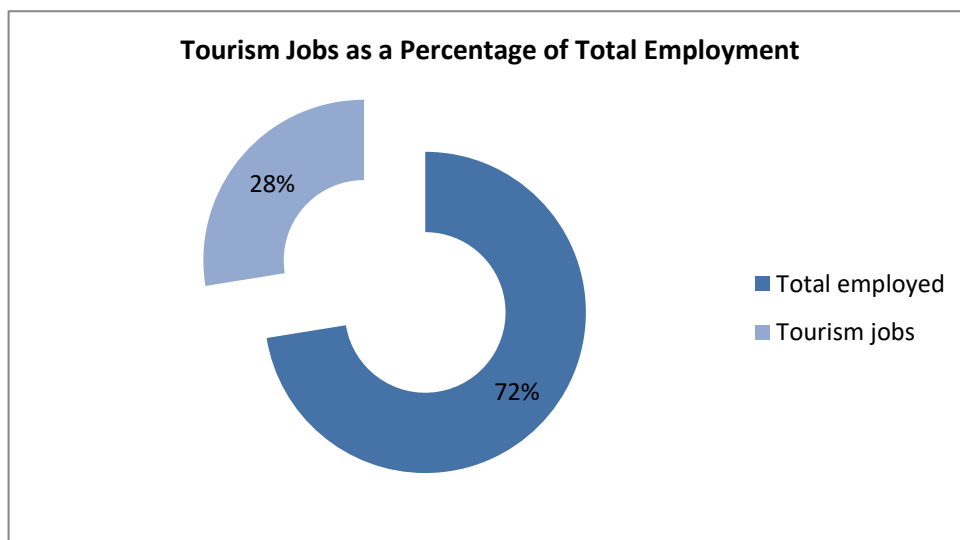
Total Jobs

Actual jobs are estimated from surveys of relevant businesses at locations in England and take account of part time and seasonal working.

Full time equivalent (FTE)						
	Staying Visitor		Day Visitor		Total	
Direct	2,676	75%	3,661	84%	6,337	80%
Indirect	562	16%	632	14%	1,194	15%
Induced	324	9%	90	2%	413	5%
Total FTE	2016	3,561		4,383		7,944
Comparison	2015	3,508		4,323		7,831
Difference		2%		1%		1%
Estimated actual jobs						
	Staying Visitor		Day Visitor		Total	
Direct	3,775	79%	5,413	87%	9,188	83%
Indirect	640	13%	721	12%	1,361	12%
Induced	369	8%	102	2%	471	4%
Total Actual	2016	4,784		6,236		11,020
Comparison	2015	4,714		6,154		10,868
Difference		1%		1%		1%

Tourism Jobs as a Percentage of Total Employment

	Staying Visitor	Day visitors	Total
Total employed	40,000	40,000	40,000
Tourism jobs	4,784	6,236	11,020
Proportion all jobs	12%	16%	28%
Comparison	2015	4,714	6,154
Difference	1%	1%	1%



The key 2016 results of the Economic Impact Assessment are:

8.3 million trips were undertaken in the area

7.8 million day trips

0.6 million overnight visits

2.4 million nights in the area as a result of overnight trips

£402 million spent by tourists during their visit to the area

£34 million spent on average in the local economy each month.

£141 million generated by overnight visits

£261 million generated from irregular day trips.

£490 million spent in the local area as result of tourism, taking into account multiplier effects.

11,020 jobs supported, both for local residents from those living nearby.

9,188 tourism jobs directly supported

1,832 non-tourism related jobs supported linked to multiplier spend from tourism.

Appendix I - Introduction about Cambridge Model

This report examines the volume and value of tourism and the impact of that expenditure on the local economy. The figures were derived using the Cambridge Economic Impact Model and the research was undertaken by Destination Research.

The model utilises information from national tourism surveys and regionally based data held by Destination Research. It distributes regional activity as measured in those surveys to local areas using 'drivers' such as the accommodation stock and occupancy which influence the distribution of tourism activity at local level.

Limitations of the Model

The methodology and accuracy of the above sources varies. The results of the model should therefore be regarded as estimates which are indicative of the scale and importance of visitor activity in the local area. It is important to note that in the national tourism surveys the sample sizes for each area changes year on year. This is as a result of the random probability nature of the methodology. As such, the results of the Cambridge Model are best viewed as a snapshot in time and we would caution against year-on-year comparisons.

It should be noted that the model cannot take into account any leakage of expenditure from tourists taking day trips out of the area in which they are staying. While it is assumed that these may broadly balance each other in many areas, in locations receiving significant numbers of day visitors from London, there is likely to be an underestimate in relation to the number of overseas day visitors staying in holiday accommodation in London.

Whilst it is important to be aware of these issues, we are confident that the estimates we have produced are as reliable as is practically possible within the constraints of the information available.

Rounding

All figures used in this report have been rounded. In some tables there may therefore be a slight discrepancy between totals and sub totals.

Data sources

The main national surveys used as data sources in stage one include:

- Great Britain Tourism Survey (GBTS) - information on tourism activity by GB residents;
- International Passenger Survey (IPS) information on overseas visitors to the United Kingdom;
- Day Visits in the annual Great Britain Day Visitor Survey using information on visits lasting more than 3 hours and taken on an irregular basis

These surveys provide information down to a regional level. In order to disaggregate data to a local level the following information sources are used:

- Records of known local accommodation stock held by Destination Research;
- VisitEngland's surveys of Visits to Attractions, which provide data on the number of visitors to individual tourist attractions ;
- Mid- 2014 estimates of resident population as based on the 2011 Census of Population;
- Selected data from the 2011 Census of Employment;
- Selected data on the countryside and coast including, national designations and length of the coastline.

Staying Visitors

The GBTS provides information on the total number of trips to the region and the relative proportions using different types of accommodation. By matching these figures to the supply of such accommodation, the regional average number of trips per bedspace or unit of accommodation can be derived. The IPS provides information on the total number of trips by overseas visitors to the region. The model uses three year rolling averages to reduce extreme highs and lows which are due to small sample sizes, rather than being a reflection on drastic changes in demand year-on-year.

Day Visitors

Information on day trips at the regional level is available from the Day Visits in Great Britain survey. The survey includes all leisure-related trips from home. It should be noted that a large proportion are local trips made by people resident in the locality. The model uses information from the survey to estimate the number of longer day trips (defined as those lasting at least 3 hours and involving travel of more than 20 miles) and irregular trips lasting more than 3 hours.

Impact of tourism expenditure

This section examines the impact of the tourism expenditure in terms of the direct, indirect and induced expenditure as well as an estimate of the actual jobs (both direct and indirect) supported by tourism expenditure in the district.

The GBTS, IPS and Day Visits to Great Britain survey data on the breakdown of visitor spending. The impact of this initial round of expenditure will be subsequently increased by multiplier effects. These arise from the purchase of supplies and services by the businesses in receipt of visitor expenditure (indirect impacts), and by the income induced-effects arising from the spending of wages by employees in the first round of business and in subsequent expenditure in supplier business (induced impacts).

The New Earnings Survey which provides information on wage levels by industry sector and region; An internal business database which includes data on the structure of business expenditure, local linkages and multiplier ratios drawn from a wide range of business and economic studies carried out by Geoff Broom Associates, PA Cambridge Economic Consultants and others. By applying the breakdown to the estimates of visitor spending, the model generates estimates of total direct spending.

Evidence from national studies suggests that some minor adjustments are required to match visitor spend to business turnover – for example, some expenditure on food and drink actually takes place in inns and hotels that fall in the accommodation sector and within attractions. More significantly, expenditure on travel costs associated with individual trips is equally likely to take place at the origin of the trip as the destination. Therefore the model assumes that only 40% of travel expenditure accrues to the destination area.

Number of full time job equivalents

Having identified the value of turnover generated by visitor spending, it is possible to estimate the employment associated with that spending. Wages for staff and drawings for the proprietors will absorb a proportion of that turnover. By applying these proportions to the overall additional turnover in each sector, the amount of money absorbed by employment costs can be calculated. The New Earnings Survey provides data from which the average costs by business sector, adjusted to take account of regional differences, can be calculated.

After allowing for additional costs such as National Insurance and pension costs, an average employment cost per full time equivalent job can be estimated. The number of such jobs in the local area can then be estimated by dividing the amount of business expenditure on wages and drawings by the average employment cost per job.

Number of Actual Jobs

The model generates estimates of full time equivalent jobs based on visitor spending. However, the total number of actual jobs will be higher when part time and seasonal working is taken into account. The full time equivalent jobs arising directly from visitor spending are converted into actual jobs using information from business surveys in the sectors receiving visitor spending. In general, the conversion factor varies around 1.5 in those sectors.

The indirect and induced jobs arise across a much wider range of employment sectors. Therefore, the average 1.16 for all sectors based on Census of Employment data has been used to convert full time equivalent jobs in this sector to actual jobs.

The employment estimates generated by the model include both self employed and employed

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